



# Compendium



Kerigold Chalets offers private and secluded motel accommodation in the heart of Kerikeri. Perfect for business or on holiday, Kerigold's private, stand-alone and self-contained chalets and executive studios are set in a quiet and natural orchard environment and is only a short stroll to central Kerikeri and local eateries.

We hope you enjoy your stay with us.

Book Direct with us for best rates.

*Competitive corporate rates are available.*

09 407 3200

0800 537 446

[www.Kerigoldchalets.co.nz](http://www.Kerigoldchalets.co.nz)

# During Your Stay At Kerigold Chalets

**WiFi:** Kerigold

**Password:** Kerigold326

## RECEPTION

Our reception hours are 8am to 8pm. For any urgent queries please call 09 4073200.

## CIGARETTE SMOKING/VAPING

In line with New Zealand's law referring to non-smoking regulations, all rooms and shared spaces are non-smoking/vaping. Any traces of residual smoke inside will incur an additional cleaning charge of \$200.

## CHECK-IN / CHECK-OUT

Check-in time is 2.00 pm and check-out is strictly 10.00a.m unless otherwise arranged.

## COOKING

The cooking of curries, fish, shellfish, seafood or use fish oils are prohibited because the pollutants produced damage our soft furnishings which have to be replaced/rewashed. An additional charge will be incurred in the event we have to take a unit out of commission while trying to remove lingering smells and odours.

## WI-FI FAIR USE POLICY

Kerigold Chalets provides guests with free Wi-fi. The operation of this free service during your reservation is not guaranteed and may be disrupted or not available. This service is offered with a fair use policy. Device rate limiting is enforced to ensure all guests can utilise the service.

## SERVICING AND CLEANING

Your chalet will be serviced daily between 9am and 1pm (some exceptions apply). If you do not require housekeeping, either keep your curtains closed or put up the "no-service"

sign on the ranch slider. If you do not require housekeeping but only require fresh towels, tea, coffee, toilet paper etc, please advise our housekeeping staff or reception. For longer stays: We perform a full service at least every 4-5 days by arrangement with you.

## AIR CONDITIONING

**COOLING:** Press the MODE button so the display indicates COOL (snowflake) , then set the desired temperature. The range of 22-24°C is recommended. Please do not set the A/C settings to under 22°C in cooling mode to prevent damage to the condensing units. We recommend closing all non-essential areas (bedroom-bathroom) to gain maximum cooling effect.

**HEATING:** Press the MODE button so the display indicates HEAT (sun).Set the desired temperature. The range 25-28°C is recommended. Please treat the remote control carefully, and please do not press buttons repeatedly or allow children to play with it.

**NOTE:** The machine will take time to switch between modes and temporarily shut down from too many repeated inputs.

## INSECTS

In the summer months, particularly at dusk, you may notice insects about. To keep them out, try closing the ranch doors and only opening the windows which are fitted with fly screens. You will also find a can of bug spray in the cupboard underneath the kitchen sink. Please do not remove it.

## AVOCADOS, CITRUS AND OTHER FRUIT

You are welcome to help yourself to a few pieces of citrus fruit while staying at Kerigold Chalets. Please do not pick the avocados.

## RECYCLING

As part of our environmental impact reduction policy, we recycle plastic, tin and cardboard. Our recycling center can be found on the left as you drive out, opposite reception. Please feel free to deposit your items there. Alternatively, you may leave your recycling outside your accommodation door in the morning. Housekeeping will dispose of it.

## FIRE EVACUATION & PREVENTION ASSEMBLY POINT

Front lawn opposite reception. In the unlikely event of a fire, please evacuate your accommodation swiftly and orderly, assure that everyone in your party is accounted for and if possible, leave the front door closed as this may slow down a potential fire. Please report the fire by dialing 111. Chalets have a fire extinguisher fastened by a bracket on the wall under the heat-pump. Please use only if safe to do so.

## STRICT 'NO PARTY' BEHAVIOUR & NOISE POLICY

We are located in a quiet and secluded orchard. Please respect our other guests and keep your noise to a minimum. Unreasonable noise and adverse behaviour which affects the quiet enjoyment of other guests will not be tolerated at any time day or night.

We reserve the right to request people who are making too much noise at any time of the day or night to leave. No refunds will be applicable.

## VISITORS

All visitors enter by management's permission. Visitors are requested to leave chalets by 22:00. No excessive noise, animals-pets, parties, Etc. Please show courtesy to other guests at all times. If you or your visitor/s cause a nuisance or disruption to other guests or their privacy, you may be asked to leave the property.

## LOST PROPERTY

Due to the large amount of personal property left behind a workable administration policy is required.

All items we deem to be of little value we take no responsibility for and are thrown away as rubbish, for example food, make up, charging cords, t-shirts, pyjamas etc. Other clothing items left in wardrobes or shoes, we will always make an effort to contact the owner and at their expense plus our administration expense, return it. We do not accept liability for events which occur outside of our premises such as lost mail.

## EARLY DEPARTURE POLICY

No refunds will be given on early departure and any outstanding balance will be deducted from the credit card provided.

## FAULTS AND MAINTENANCE

If you come across something not working properly, please advise reception so it can be rectified as soon as possible and not disrupt your stay.

## ADDITIONAL CHARGES

Kerigold Chalets reserves the right to charge guests for the following, but not restricted to : all damages, breakages, lost keys, missing items, late departure, extra cleaning and unpaid expenses. Any additional charges will automatically be charged to the credit card provided as security for the booking following at least one attempt to contact the credit card holder.

## TRANSPORT

Kerikeri Taxis – 021 22 55 120

Sandz Airport Shuttle – 021 135 9903

Intercity Bus - [www.intercity.co.nz](http://www.intercity.co.nz)

## THINGS TO DO

Kerikeri is constantly growing and evolving. Check [wanderlog](#) for the top 50 attractions  
Some of the key things to explore are:

- The Stone Store
- The Kerikeri Mission House
- 5 Waterfalls Walking Tracks
- Rainbow Falls
- Packhouse Market
- Plough and Feather Gastro Pub
- Te Ahurea Village
- Makana Chocolate Factory
- The Kauri Workshop
- Kororipo Pa
- Marsden Winery