

Kerigold Chalets Terms and Conditions

Bookings are as detailed in the booking confirmation. Your booking is only for the people booked. Any additional guests may have additional charges.

Cancellations inside the stated cancellation policy are fully payable. This includes cancellations due to sickness including Covid. We recommend you arrange appropriate travel insurance for your trip. Cancellations must be in writing.

Room Service is daily except on public holidays. This is so we can give our staff a break for those special days.

Pets can be accommodated by arrangement only. Please ask for a copy of our pet policies.

Any damage or theft of items are fully payable by the guest who made the booking. Damaged items must be replaced. If a room is unsellable due to guest actions, they will be charged for each room night until the room is resalable.

Unpaid invoices shall attract additional collection fees.

At times some of our facilities may be closed due to maintenance. We can not guarantee all of our facilities will be available at all times of the year.

Your booking fee includes a standard clean of your room on departure. Excessive cleaning and rubbish clearing will attract additional fees.